



RIVERSIDE

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Your Right to a Good Faith Estimate

Notice of your rights under the federal No Surprises Act

If you do not have health insurance, or choose not to use your insurance to pay for health care, you have the right to receive a Good Faith Estimate of expected charges for non-emergency health care services.

When can I receive an estimate?

You may request a written Good Faith Estimate before scheduling services. A written estimate must also be provided when qualifying services are scheduled at least 3 business days in advance.

When will I receive it?

For services scheduled 3–9 business days in advance, an estimate is generally due within 1 business day of scheduling. If scheduled at least 10 business days in advance, or requested before scheduling, it is generally due within 3 business days.

What does the estimate mean?

The estimate outlines reasonably expected services and charges. It is not a bill or a contract, and you are not required to receive the services. Keep a copy to compare against any later bill.

What if my bill is higher?

If you receive a bill from a provider that is at least \$400 more than that provider's Good Faith Estimate, you may be eligible to dispute the charges through the federal patient-provider dispute resolution process. Initiating a dispute will not adversely affect the quality of your health care.

How to request an estimate

Contact Riverside Counseling & Consultation to request a Good Faith Estimate or ask questions about anticipated costs. Individualized estimates are provided to qualifying uninsured and self-pay clients through the practice's intake and electronic health record process.

Questions: 509-683-2838 | Megan@riversidecounselingconsultation.com

For more information about your rights or the federal dispute process, visit www.cms.gov/nosurprises.